

Essentials

¡Vamos! Cycling Mallorca

Customer Information

Bike Collection

Bikes can be collected at:

Vamos! Cycling Mallorca

Carrer de Vicenç Buades, 76, BAJO

07470 Port de Pollença

Balearic Islands, Spain

Opening Hours

Monday – Sunday:

9:00 – 13:00 / 15:00 – 19:00

What's Included in the Rental

- 2 bottle cages

- 1 spare inner tube

- 2 tyre levers

The first inner tube is included in the rental price. Additional tubes are available for purchase at a price of €5.

Accessories such as pumps, bottles, bike computers, helmets, pedals, and other equipment are available in our shop.

Bike Collection Requirements

When collecting the bike, please present your booking number and a valid ID document (passport or driving licence).

For group bookings, bikes may be collected by one designated person, provided their details have been submitted in advance.

What to Bring

- Bike computer mount (Garmin or Wahoo compatible)
- Your own saddle (we can install it on site)

Bike Size Selection

Please carefully check the available bike sizes before making your reservation.

Detailed geometry and sizing information for each bike model is available on our website.

The bike size selected at the time of booking is binding.

Changes are only possible if another size or model is available.

Payment Terms and Booking Confirmation

Fourteen days prior to the start of the rental period, the customer will receive an email containing the bank account details.

The full rental amount must be credited no later than ten days before the first day of the rental.

If payment is not credited within this timeframe, the reservation will be automatically cancelled.

Looking After the Bike

Treat the bike with care.

Do not lean carbon frames against hard surfaces.

Rest the bike with the drivetrain facing outward.

Do not lay the bike on the ground or upside down.

In Case of Damage or Mechanical Issues

Please contact us immediately in case of damage or mechanical issues.

Mandatory insurance does not include assistance in every situation.

Optional assistance coverage is available.

Insurance

Additional bike insurance is available.

Payment by card at collection.

Bike Return

Bikes must be returned by 6:00 PM on the final rental day.

Contact

Website: www.vamoscyclingmallorca.com

Email: contact@vamoscyclingmallorca.com

Adventure starts here.